

**Minutes of the Belvoir Vale and Welby Practice Joint Patient Participation  
Group (PPG) meeting Wednesday 25<sup>th</sup> October 2017.**

**PPG In attendance**

J Slater (JS) Chair  
D Pritchett (DP) Secretary  
A Cartlidge  
J Brothwood  
R Talbott

**Practice Representatives  
in attendance**

Dr James Thompson (JT)  
Susan Walters  
Karen Brewster

**Apologies**

K Goodwin  
M Griffiths  
D Frankish  
S Richardson  
E Gardner

**Minutes of the July 2017 meeting and matters arising**

The minutes were accepted as a true record. No matters arising.

**Declarations of interest**

None.

**Election/re election of officers**

JS instigated discussion. JS wished to step down as chair. John Brothwood (JB) volunteered to be chair. Unanimously approved.

**Practice Update**

The practice update reported that the 3 GPs and Pharmacist are now in post.

The recent figures for missed appointments at the Belvoir Vale Surgery were 66 appointments totalling 13.5 hours and 25 flu jab appointments missed totalling 113 minutes. There were no figures available for the Welby Practice.

The ongoing efforts to reduce 'DNA' appointments were discussed.

A care coordinator nurse is in post and 5 new blood pressure machines have been purchased for the Welby Practice.

Dr JT reported that the CCG were not leading as expected on merger consultation and the Practice may have to take some initiative.

Dr JT reported he thought the open appointment system was working well. Also, two Healthcare Support Workers (HCSW) had been recruited and there is a program to develop the contribution of the nursing staff.

### **Welby Practice CQC Report.**

The meeting congratulated the Welby Practice on a 'GOOD' Care Quality Commission (CQC) report.

### **Patient Council Report**

Presentations on the role of neighbourhood teams may be available in the future.

Carers workshops had taken place in Lincolnshire.

Billinghay had held a coffee morning to provide advice. This had been supported by North Kesteven District Council. A similar event had been held by the St Peters' Hill Practice, Grantham.

Harrowby Lane Practice has a dermascope.

### **AOB**

None

**Date of next meetings (all Belvoir Vale Surgery 1 p.m.)**

24<sup>th</sup> January 2018