

Potential relocation of the Welby Practice, Bottesford to the adjacent Belvoir Vale, Bottesford

Following discussions with external stakeholders, the practice is considering relocating all services currently delivered at The Welby Practice, Bottesford to the adjacent Belvoir Vale Practice, Bottesford.

We will be holding consultation events at The Welby Practice, Bottesford to discuss the proposed two changes:

- To relocate services from the Welby Practice, Bottesford to the Belvoir Vale Practice, Bottesford. We currently have two sites in Bottesford.

Feedback received from patients, favours a single site to access all services in Bottesford, as apposed to two sites.

Changes will avoid duplication in services and will enable the Bottesford clinical team to operate under one roof.

Patients will continue to access services from Harlaxton, Waltham and Bottesford if potential changes take place.

Both Harlaxton and Waltham practices will remain open as branch surgeries.

Potential modification of opening hours at our branch surgery at Waltham.

There are also proposed changes to the opening hours of the Waltham Branch Surgery.

We propose to open two full days, one morning and two afternoons. Services outside these times can be accessed via Harlaxton. Our Belvoir Vale site in Bottesford will remain open during the week as normal.

Changes will enable the practice to continually invest in new staff and additional services for patients.

Patients who wish to discuss any of the changes are invited to drop in to engagement events on:

9 January 2019	1.00pm-2.30pm	The Welby Practice, Bottesford
9 January 2019	4.00pm-5.30pm	The Welby Practice, Bottesford
11 January 2019	5.30pm-7.00pm	Waltham Surgery

[Questions and Answers Section \(Here\)](#)

Relocating the Welby Practice, Bottesford to the current Belvoir Vale practice in Bottesford

Why will the services delivered at The Welby Practice, Bottesford be relocated to adjacent Belvoir Vale?

We have identified duplication by operating two clinical sites in Bottesford. Changes will give patients improved access to clinicians and appointments in one Bottesford setting. Economies of scale by providing a single point of access in Bottesford will help reduce waiting times and improve access to GPs in one place.

Are there any other benefits?

Patients will have access to a wider range of healthcare services, allowing us to coordinate more of your care under one roof. Under the proposals we will gain additional consulting rooms and a larger patient waiting area. Relocating services will provide us with the extra capacity to more efficiently provide best healthcare services to patients in the future.

What will happen to services?

Services will be relocated to Belvoir Vale - now part of the Welby Practice.

Is the practice closing?

No, the practice isn't closing and is just proposing a move to relocate all services to an adjacent site. We will provide services to the same catchment area and undertake home visits as usual.

Can we still access services from branch surgeries?

Yes - branch surgeries located in Harlaxton and Waltham will remain open. Dispensaries located at Belvoir Vale, Harlaxton and Waltham will also remain in operation. Dispensing patients are free to collect their medication from these sites.

What times will Belvoir Vale, Harlaxton and Waltham be open?

The following opening times are proposed.

	Bottesford Belvoir Vale	Waltham (Branch)	Harlaxton (Branch)
Monday	08:00 - 18:30	08:30 - 18:00	08:30 - 12:30
Tuesday	08:00 - 18:30	13:00 - 18:00	08:30 - 12:30
Wednesday	08:00 - 18:30	08:30 - 18:30	08:00 - 12:30
Thursday	08:00 - 20:30	08:00 - 12:30	08:30 - 12:30
Friday	08:00 - 18:30	13:00 - 18:30	08:30 - 18:00
Weekend	<i>closed</i>	<i>closed</i>	<i>closed</i>

Will Open Surgery and Extended Access be available at Belvoir Vale?

Yes – both services will be available to patients. Services such as Physiotherapy and INR clinics will also be delivered from the Welby Belvoir Vale Practice.

When will changes take place?

If approved, we would plan to implement the changes and relocate services within nine months. Subject to agreement from South West Lincolnshire Clinical Commissioning Group.

Why are the opening hours being modified at the Branch Surgery at Waltham?

The Waltham site is currently open twice the amount of hours as our sister branch surgery Harlaxton. Both sites serve the similar patient numbers and have comparable dispensing patients.

Home visits at Harlaxton and Waltham will be easier to manage.

Are there plans to close the Waltham Branch Surgery?

No – the Waltham site is very important to us and our patients. To ensure this remains accessible to patients we simply wish to adjust the opening hours. Other sites are also available to patients.

What are the proposed opening times at Waltham?

Day	Current	New
Monday	08:00 - 18:00	08:30 - 18:00
Tuesday	08:30 - 18:00	13:00 - 18:00
Wednesday	08:30 - 18:30	08:30 - 18:30
Thursday	08:00 - 12:30	08:00 - 12:30
Friday	08:30 - 18:00	13:00 - 18:30
Weekends	<i>closed</i>	<i>closed</i>
Total	43.5	35

The table shows proposed changes at Waltham and whilst opening times are reduced, the level of clinical access will not be reduced and access will be available to patients at the Harlaxton or Belvoir Vale Welby Practices during those times.

Where can we get more information?

You are welcome to attend the drop in session at Waltham to be held on 11 January 2019 5.30pm- 7.00pm (Waltham Surgery).

Wouldn't relocation to a new site just mean less access to appointments?

No, it should actually improve access to appointments. The current plans would see Welby Belvoir Vale Surgery remain open. In addition we would have extra consulting rooms and a wider range of services for patients to access, extra hub facilities and other benefits such as extended hours for all.